

[FAQ]

Can I play the videos saved in the micro SD card directly?

Release Date: 7/22/2015

Applied to

GV-Cloud Series

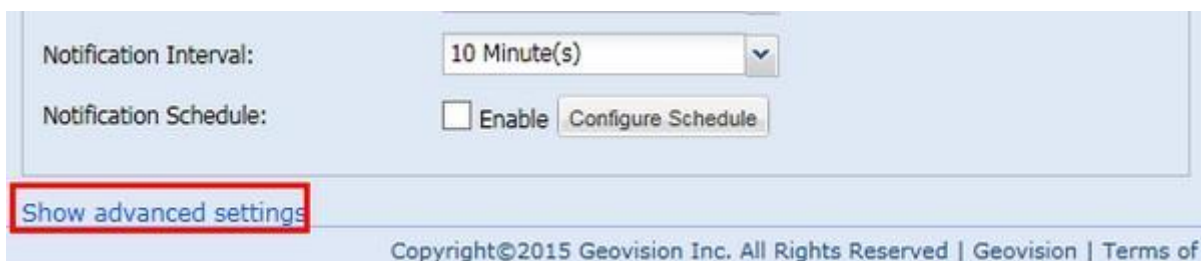
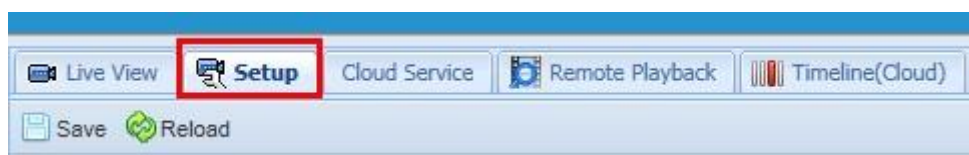
Question

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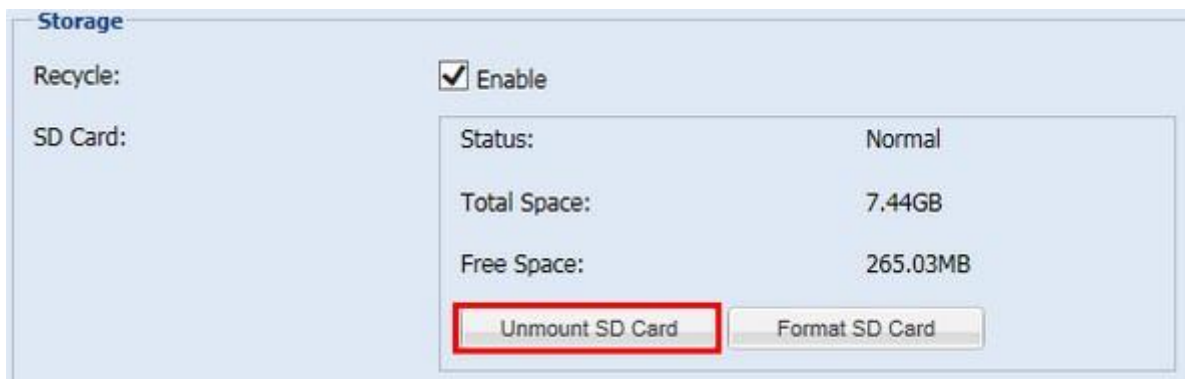
Answer

Yes. First, you need to unmount the micro SD card in myGVcloud Portal follow the steps below:

1. Log into [myGVcloud Portal](#).
2. Select Setup and click Show Advanced Settings at the bottom.



3. Under Storage, click Unmount SD Card.



Next, remove the SD card from the camera, and connect it to a Windows PC to play back videos. Note that recordings will not be stored to cloud storage after the SD card is removed.